

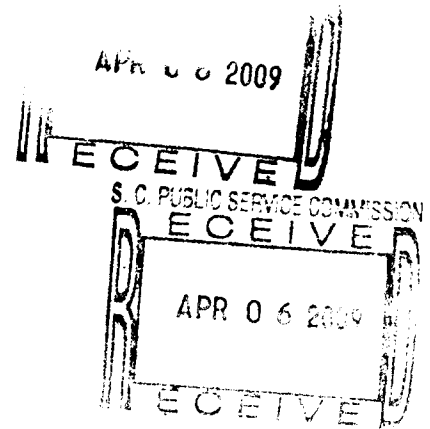
2009-148-E

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April 3, 2009

Mr. Charles L.A. Terreni
Chief Clerk/Administrator
South Carolina Public Service Commission
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Re: Sallie Simmons
Duke Power Account



Dear Mr. Terreni:

Please allow this correspondence to serve as an appeal to the South Carolina Public Service Commission of a dispute which I have with Duke Energy Carolinas regarding alleged undercharges for services provided to my residence at 115 McClure Street in Chester, South Carolina from October 2005 through November 2008. Duke has billed me for three years of electric service after apparently under-billing me during this period due to Duke's error in issuing an order to stop billing this address in 2005. Despite this having occurred due to Duke's own error and actions, they now claim that I must pay them for this three year period.

I have filed a complaint with the Office of Regulatory Staff and they have attempted to resolve this dispute. I am therefore asking that the Public Service Commission establish a docket and set this matter for hearing. I would also ask that the Commission restrain Duke from terminating service to my home until this matter can be resolved. I understand that I must keep my current bill with Duke up to date. However, I do oppose Duke's position that I be required to pay the undercharges to my account for three years when Duke's error caused this situation.

Thank you for your consideration in this matter. If you have any questions, please do not hesitate to contact me.

Sincerely,

Sally Simmons

Sally Simmons
115 McClure St.
Chester, SC

cc: S.C. Office of Regulatory Staff
Ms. Barbara Yarborough (Duke)
Rep. John King (Dist. 49)